

ella

by ella's bubbles

S-CLASS ACRYLIC WALK IN BATHTUB **OWNERS MANUAL**

Customer Support #: 800 480 6850

Email: info@ellasbubbles.com



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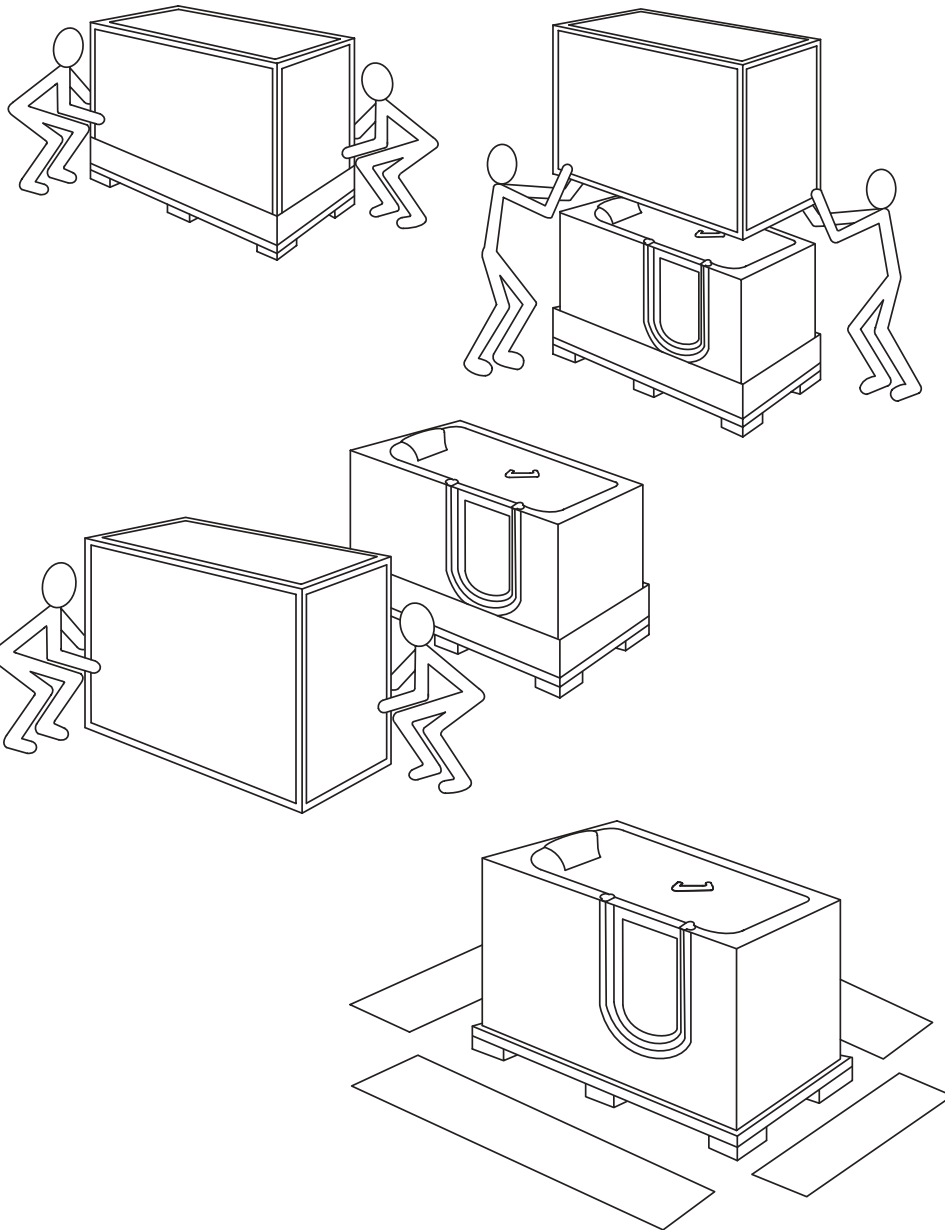
IMPORTANT

Warranty Activation Form **MUST** be completed for both the Owner and Installer to validate the warranty.

Failure to complete both pages (p.18 and p.19) will void the warranty on this bathtub.

Completed Warranty Activation Forms can be emailed to warranty@ellasbubbles.com, faxed to 312.666.3551, OR mailed to 2101 S. Carpenter St., Chicago, IL 60608

Unpacking and Inspecting



Inspect the carton for damage: Take a picture if possible.

CAREFULLY RECORD ALL PERCEIVED DAMAGE

DO NOT LIFT THE TUB BY THE PLUMBING. Doing so can result in leaks, for which the installer is responsible. All Walk-In Tubs are water tested before they leave our factory and the bath tub you have purchased has passed inspection.

Inspect the plumbing for any fittings that may have loosened in transit.

You must follow all the instructions in this manual.

FAILURE TO READ AND COMPLY WITH ALL INSTRUCTIONS CAN RESULT IN PRODUCT DAMAGE OR INJURY TO BOTH INSTALLER AND HOMEOWNER. IT WILL ALSO RESULT IN ASSUMPTION OF ALL LIABILITY BY SAID INSTALLER

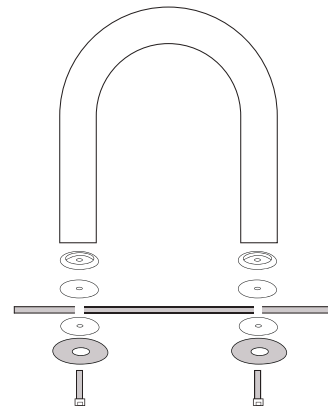
NOTE: Returns are only accepted in original packaging used for shipping. Use caution so as not to damage cardboard crate or its wooden pallet. Do not dispose of shipping material until installation is complete. Please visit our website, www.ellasbubbles.com for complete details of return/exchange policy.

Your bathtub comes with several warning label stickers throughout and are as follows:

WARNING

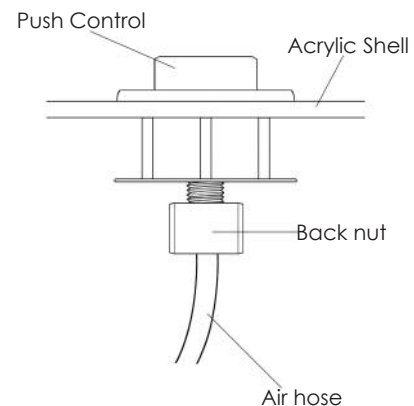
GRAB BAR WASHERS MUST BE INSTALLED TO PREVENT CRACKING OF THE ACRYLIC SHELL
WARRANTY IS VOID OTHERWISE

Details on Page 12



WARNING

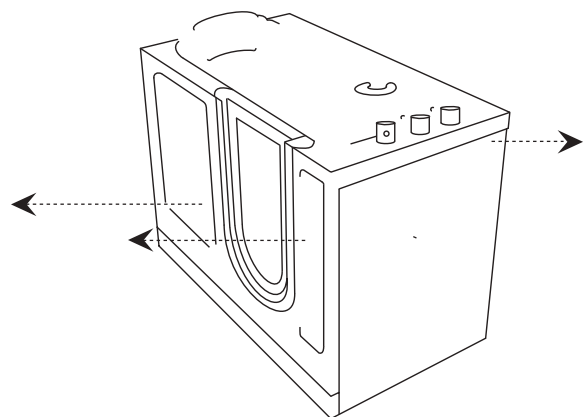
MAKE SURE AIR PIPE CONNECTION TO PUSH CONTROLS IS PROPERLY TIGHTENED AND THAT PUSH CONTROLS ARE FUNCTIONING PROPERLY BEFORE FINALIZING INSTALLATION OF TUB



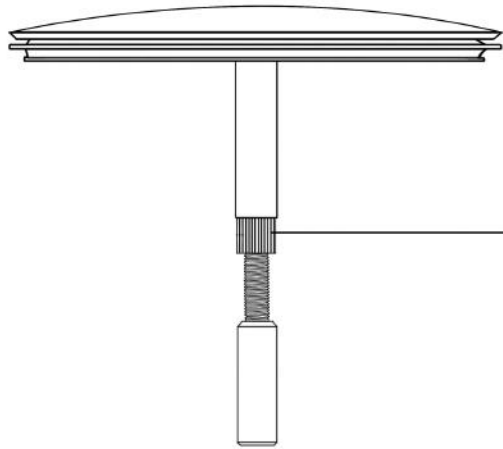
WARNING

REMOVE END PANELS BEFORE ATTEMPTING TO MOVE OR CARRY. FAILURE TO DO SO CAN LEAD TO DAMAGING AIR JETS AND OTHER COMPONENTS OF THE BATHTUB

Details on Page 3

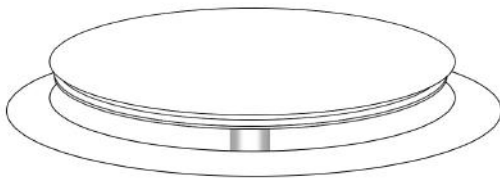


Warnings and Labels continued

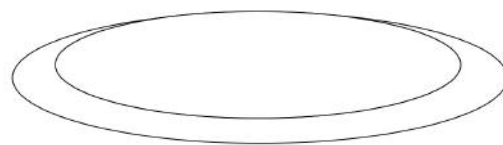


Backnut **MUST** be securely tightened. Failure to do so will cause loosening over time resulting in it coming apart and falling down the drain.

Drain open
all the way



Drain closed
completely

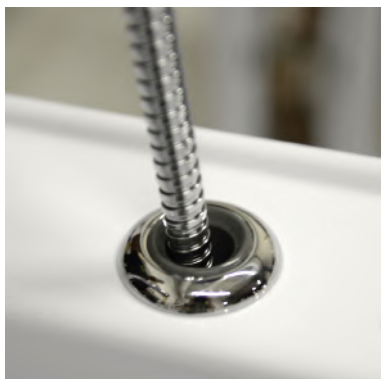


Drain must open completely to drain properly and close completely to avoid unnecessary drainage.

WARNING!

PLEASE READ BEFORE BEGINNING INSTALLATION

WARNING: Do not attach the hand held shower to the wall unless you have an extension hose with a barrel protection. This may cause water to leak behind your walk in tub.



Water from the hose can drip down into the hand shower base and get behind your tub without the barrel protection.

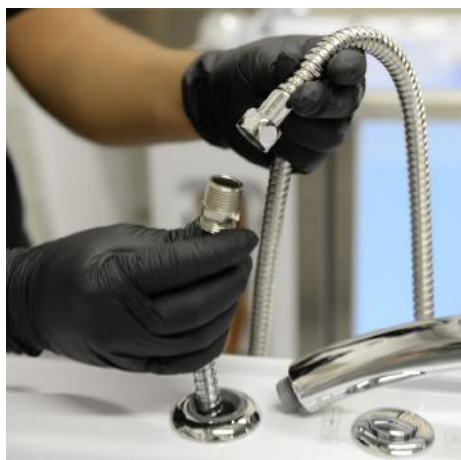
TO INSTALL BARREL EXTENSION HOSE:



1) Start by unscrewing your shower head mixer from the hose.



2) Next take your stainless steel barrel and screw it on the end of the hose.



3) Take your extension hose and screw it to the opposite side of the barrel.



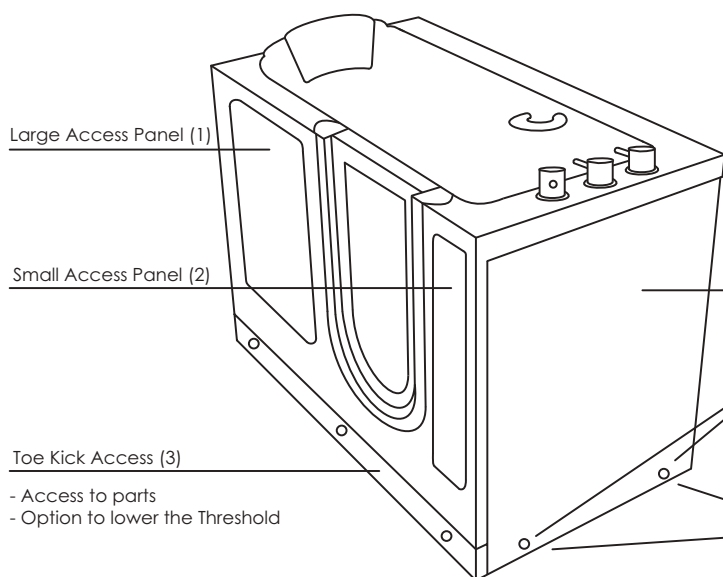
4) Place the barrel in the shower base to plug the hole.



5) Finally, screw on the shower head mixer to the other end of the extension hose.

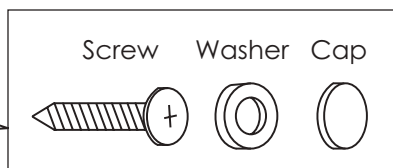
Please heed all warnings listed in the previous pages to avoid potential issues

Moving your Walk in Bath

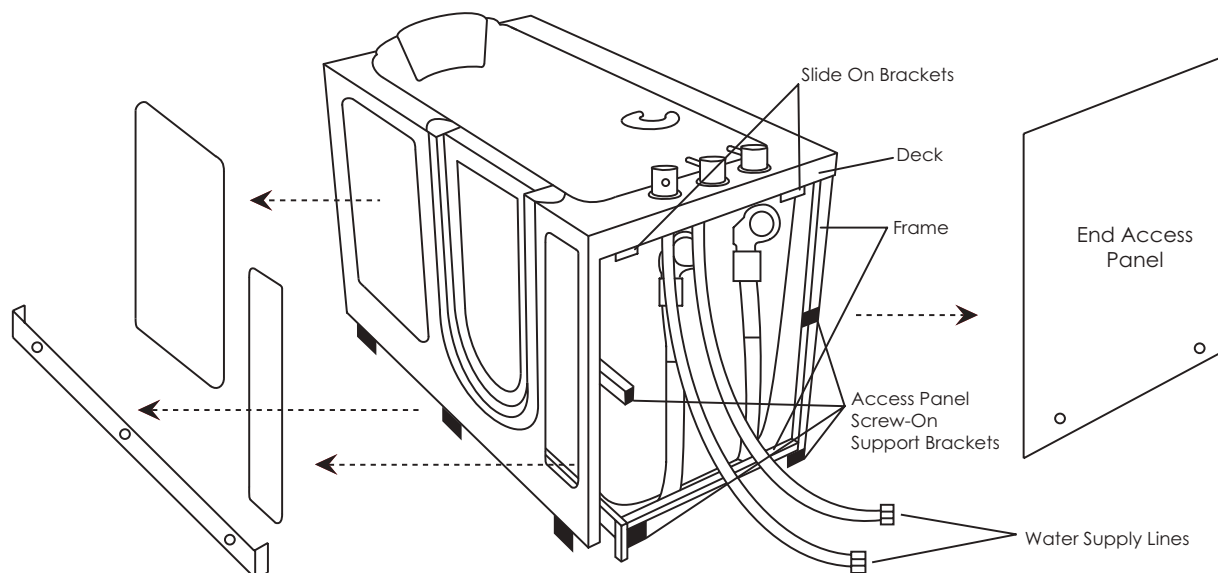


- Remove all four (4) access panels before moving the tub
- Take off the screw caps
- Unscrew the screws with a Philips head screwdriver
- Remove the end access panel

White Screw Caps



WARNING: Do not carry the walk in tub by the panels. Be careful when carrying the tub, avoid front panel contact with the floor or stairs to prevent damages. Make sure no loose parts are hanging down. Remove all four (4) access panels before carrying the tub to prevent them from falling out and breaking.



WARNING: Lift and carry the tub only by the frame. Protect the bottom of the tub to avoid breaking the air jets positioned on the bottom of the tub.

WARNING:

*****Read through the entire manual completely before beginning installation.*****

Contract a licensed plumber and electrician for installation. Be sure you and your contractor are aware and follow all local plumbing and electrical codes. Your Walk in Bath is not intended for outdoor use. Install the tub in accordance with the instructions in the manual. Use ONLY the parts and accessories provided or as recommended by the manufacturer.

CAUTION:

When using this product, basic precautions should always be followed. Read and follow all instructions pertaining to risk of fire, electric shock and injury. Make sure and have your licensed electrician test all connections to the dedicated line, including the GFCI.

Risk of electric shock; Do not permit electric appliances within 3 feet (1.5m) of the tub. i.e.: hair dryers, lamps, phones, radios, televisions, etc.

To reduce the risk of injury, do not permit children or persons with disabilities to use this product unless they are supervised by an able-bodied adult at all times. Never drop or insert any objects into any openings.

Do not turn on the Hydro jets without water reaching the waterline. The waterline is the point where all jets are covered with water.

DANGER:

Temperature in excess of 100.4 Fahrenheit (38 Celsius) may be harmful to your health. Check and adjust the temperature before use. Consult your physician before using your Walk in Bath if you have a heart condition or other health issues. People using medications, herbal remedies, sleep aids, and/or having adverse medical history should consult a physician before using this product.

Pregnant women should NOT use this product before consulting their physician. Avoid the use of alcohol, drugs or other medications while using your walk in bath.

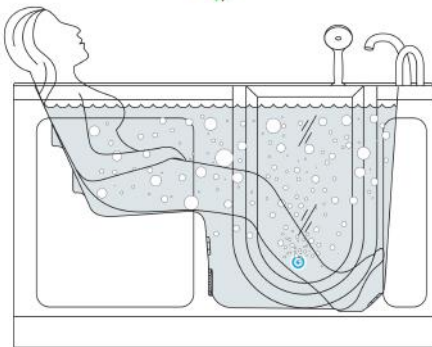
Be aware, hyperthermia is a risk when raising body temperature. Do not keep body submerged in heated bath for extended periods of time. The symptoms of hyperthermia include an increase in body temperature which can cause dizziness, lethargy, drowsiness and fainting. Avoid using the heated bath after strenuous activity.

Exercise caution while entering and exiting your Walk in Bath.

WARNING:

*****USE TUB ONLY AS INTENDED! FAILURE TO DO SO CAN LEAD TO INJURY OR DEATH*****

CORRECT

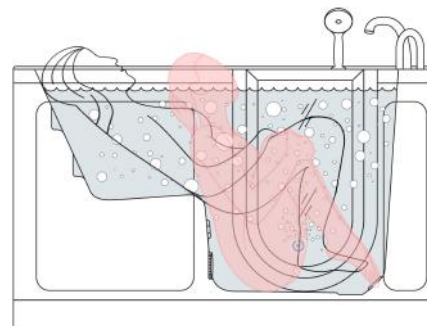
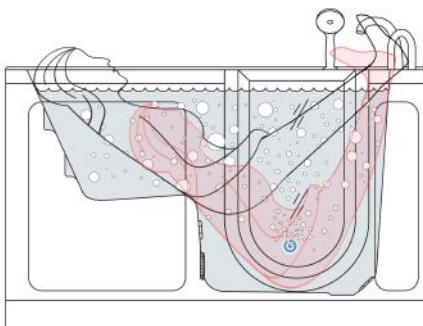


WARNING

BATHER SHOULD ONLY SIT AS SHOWN IN FIGURE TO THE LEFT. SIT FULLY IN SEAT WITH BACK ON THE BACKREST. DO NOT ATTEMPT TO SLOUCH OR LIE DOWN IN THE FOOT WELL AREA! DO NOT ATTEMPT TO PUT YOUR FEET UP ON OPPOSITE SIDE OF TUB!

In the case of bathers who do not have all functioning limbs or are paralyzed, bather must be attended by caregiver at all times and use an installed safety belt at all times.

WRONG POSITIONING



Protecting the Bath

Cover and protect the bath shell and fixtures from scratches or other damages during the installation and tests. Remove the access panels when moving the Walk in Bath and always lift the bathtub from the frame.

Electrical

The unit **MUST** be connected to a circuit protected by a ground fault circuit interrupter (GFCI) provided and installed by a licensed electrician and tested periodically (refer to instructions provided by GFCI manufacturer). Electrical requirements vary based on package; please refer to package diagrams included in the specifications. A licensed electrician for your area is required to install and test the electrical installation process. **DO NOT** use any kind of extension cords to power the unit.

Operating the pumps without first filling the bath to above the jets can cause permanent damage to your equipment.

Push the GFCI "test" button into "reset" mode. If the GFCI fails to operate in this manner, there is a ground current flow or a device malfunction, indicating the possibility of electrical shock. If this occurs, turn **OFF** the power and do not use the bathtub until the source of the problem has been identified and corrected.

Water Test

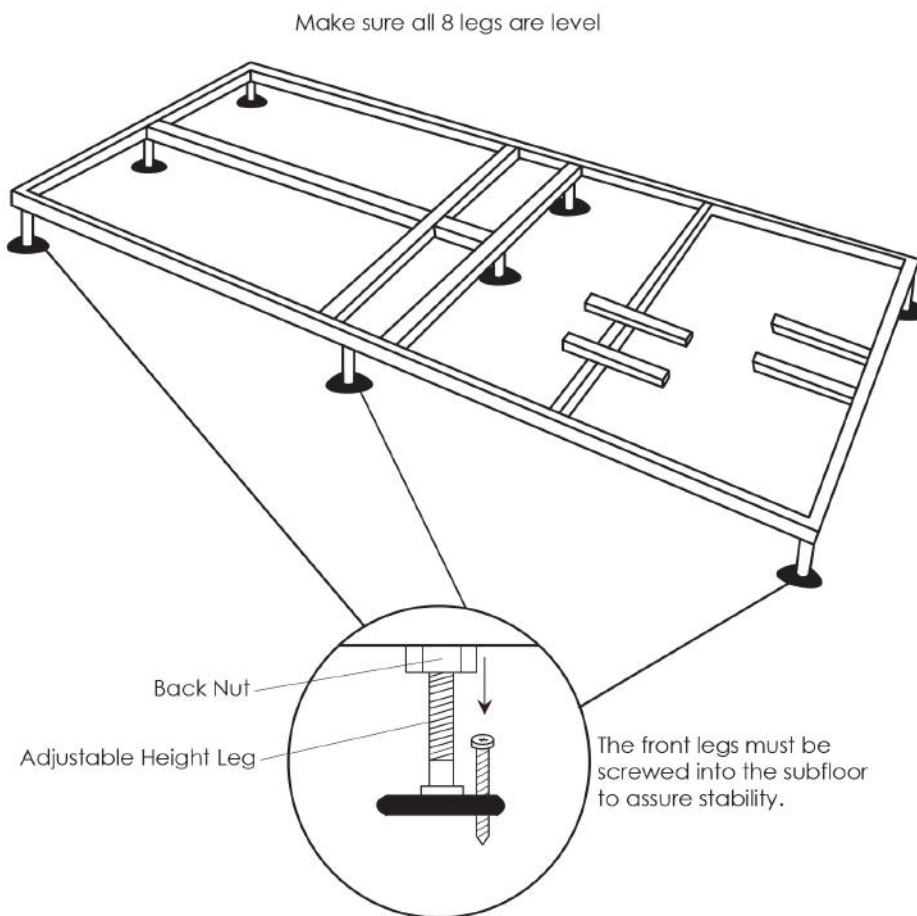
It is important to test that the Hydro and Air Pumps are functioning properly before final in-wall installation to avoid unnecessary repairs or removal.

- A. Place the tub on a completely flat surface in an area where it may be drained after testing.
- B. Using a clean rag and warm water wipe down seal to insure it is free of debris.
- C. Seal the drains (this can be done with tape) and fill the tub to at least three inches above the highest jet, or to the bottom of the grab bar if no jets are present.
- D. Allow the water to stand in tub for 30 minutes and then inspect all plumbing and seals for leaks.
- E. Using appropriately rated three-prong extension cords, all plugged in to separate outlets, operate all electrical components (air blower, water pump, and heater if applicable) for another 30 minutes and inspect for leaks again. Inspect the unions around the pump and heater.
- F. If a leak persists at a union after tightening, it may have been over-tightened or might have a displaced O-ring. Disassemble it and make sure the O-ring was seated properly. Do the same if a leak persists at the heater. Verify that the heater threads match the pipe threads.

Door and Frame Adjustments

Prepare the sub-floor for the drain and ensure that the area is level. The supporting sub-floor must be able to support the total weight of the bathtub, bather and water and must meet local construction code requirements.

Use a level and make sure that the sub-floor below the tub is leveled. If the floor is not perfectly level, adjust the appropriate leveling legs to re-align the tub to perfect level. It is important that all of the leveling legs are completely supporting the tub (touching the floor with equal weight distribution) and the tub is leveled for the door seal to work properly. If the tub is not perfectly leveled, it may cause frame and shell warping which can cause changes in door alignment resulting in water leakage and void the warranty.



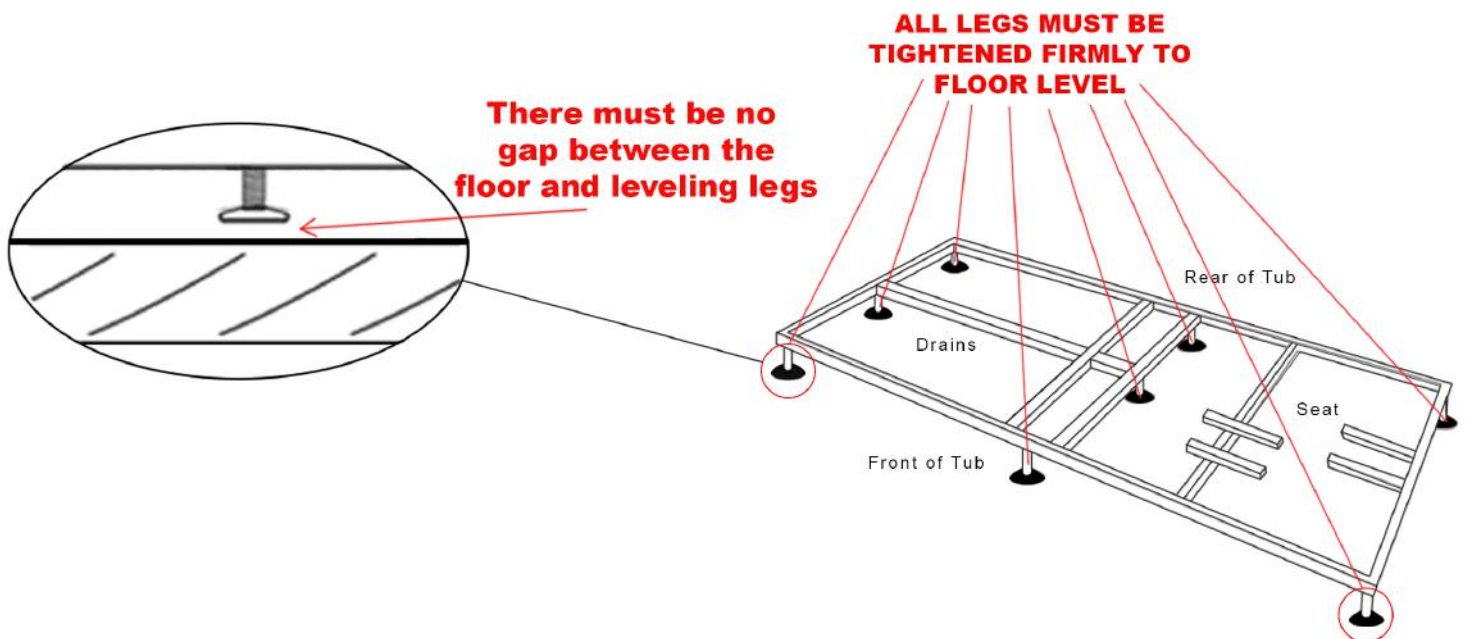
DISCLAIMER: The frame specifications and configuration vary based on model. If the sub-floor does not support the total weight of the bath, bather and the water, it can result in warping of the shell, misalignment of the door and/or create leaks and could lead to damage of your home.

Door and Frame Adjustments



Your walk in bathtub has been tested and leveled properly before leaving our facility. Our walk in bathtubs have been set on a perfectly level surface to ensure no leaks and proper door closing. It is up to your installer to test and make any adjustments necessary to ensure that all leveling legs support the tub frame and that the door is aligned correctly to prevent any leaks. The door must close smoothly to create a water tight seal.

Extending or shortening the legs will help correct any alignment issues to close the gap between the door and the frame. Please call us immediately if any issues arise or if you have any concerns. 1-800-480-6850.

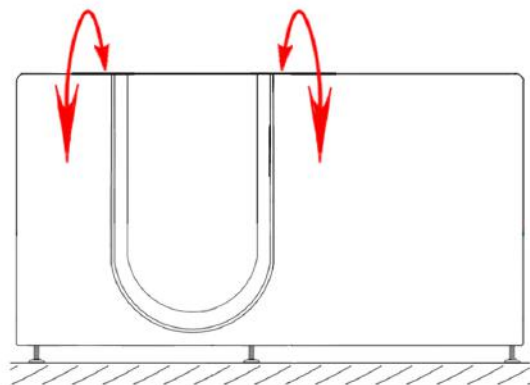
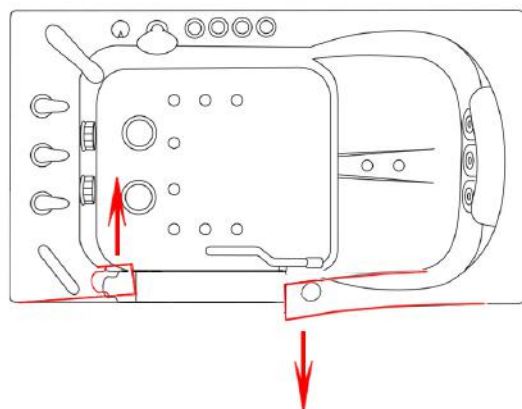
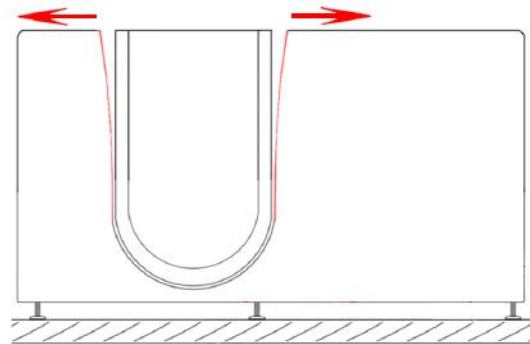
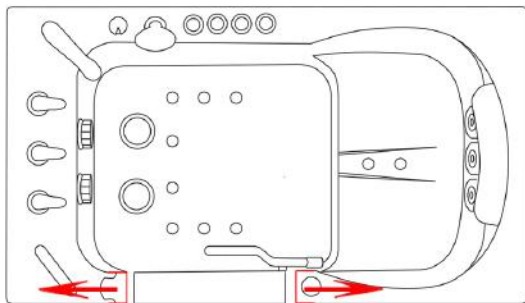
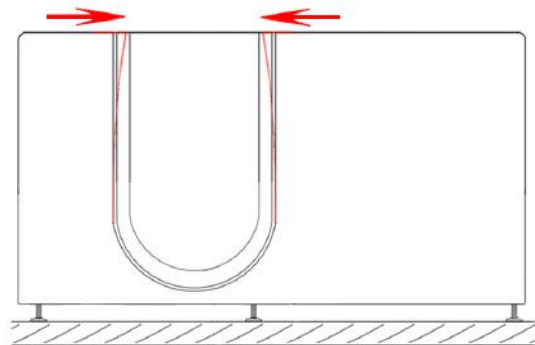
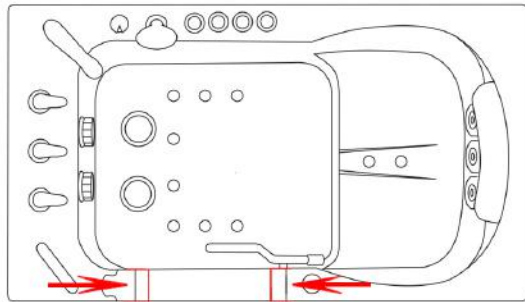


DISCLAIMER: The frame specifications and configuration vary based on model. If the sub-floor does not support the total weight of the bath, bather and the water, it can result in warping of the shell, misalignment of the door and/or create leaks and could lead to damage of your home.

Door and Frame Adjustments



WARNING: Failure to level the tub correctly WILL RESULT IN MISALIGNMENT! The drawings below illustrate some examples of what types of frame warping will occur if the legs are not level with the floor.



Service Access and Ventilation

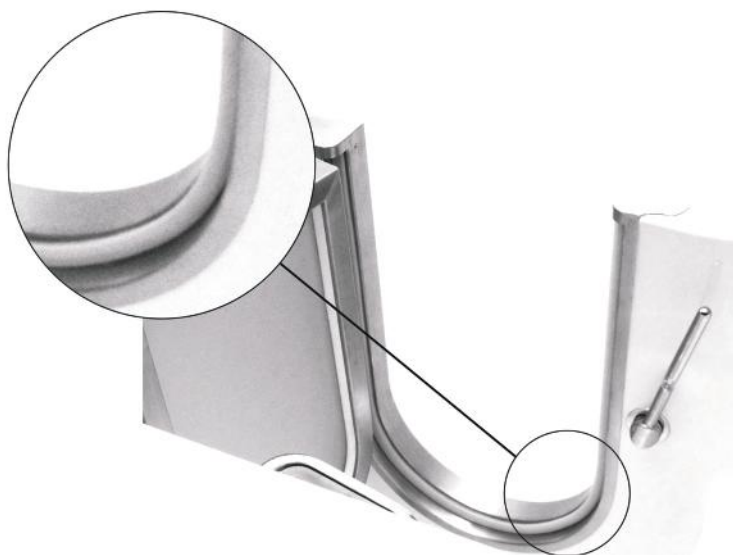


It is the responsibility of the installer or owner to provide access for service required, per code. ella is not responsible for any costs related to obtaining access for repair. The owner shall assume responsibility for such costs, and if appropriate, must seek recovery from the installer.

Do not insulate around the tub equipment. The tub, frame and all parts have been engineered to provide the proper ventilation. Any obstructions may cause the pumps or other electrical components to overheat.

Door Seal

Please keep in mind that the door has been closed for an extended period of time throughout shipping and the bathtub has been stored in various temperatures. It is possible for the silicone seal to stick to the frame when stored for extended periods of time. When the bathtub is received, the door seal should be checked for deformations from shipping and re-formed and adjusted where necessary. To restore the door seal, the seal must be released and allowed to relax with the door open. This is done by squeezing the seal with your finger tips and pulling it away from the door frame to regain its flexibility and original form. It is recommended that the door be kept open when not in use to increase the lifetime of the door seal and maintain its flexibility.



Installation of Deck Mount Grab Bar

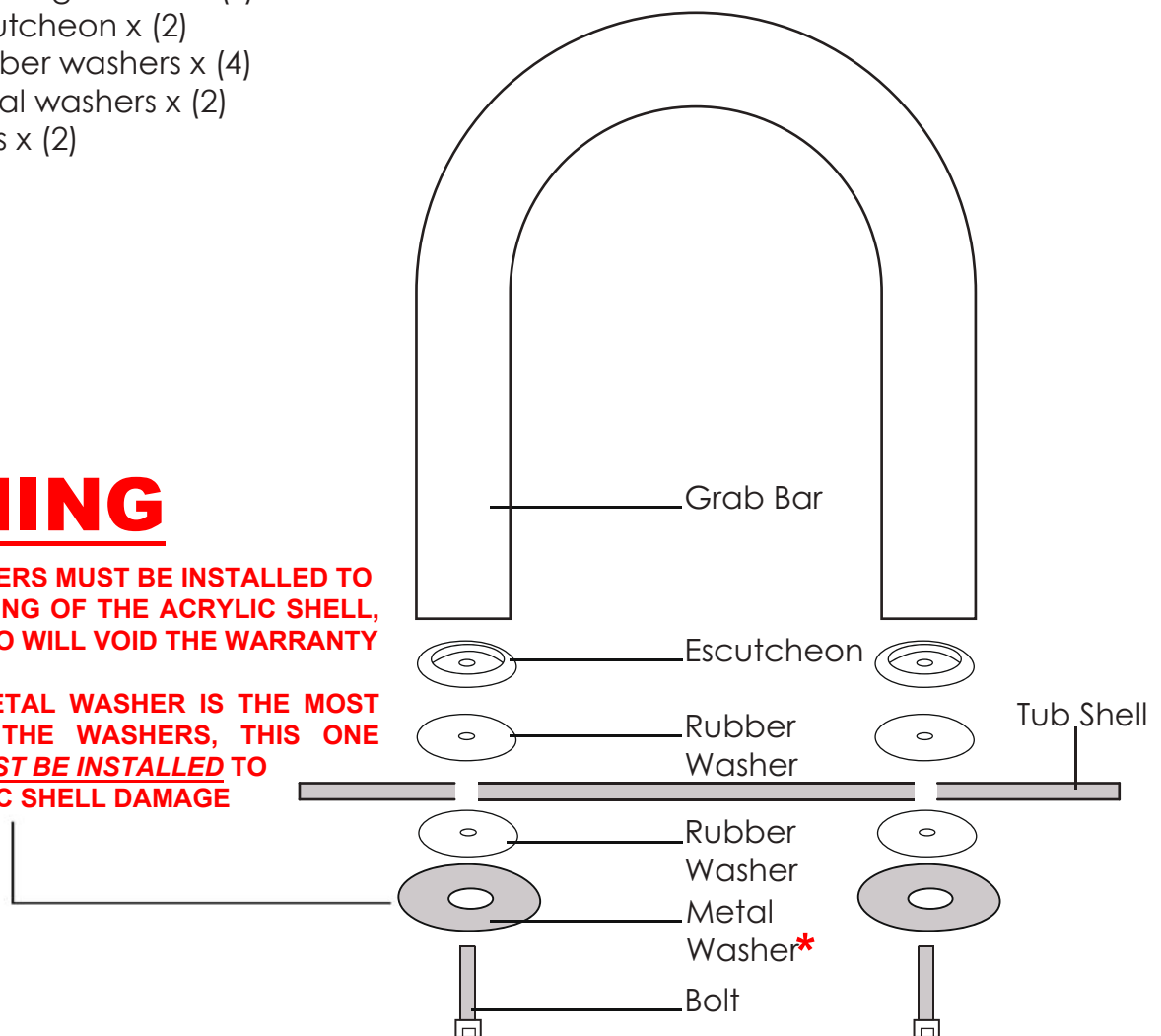


Parts List: Chrome grab bar x (1)
Escutcheon x (2)
Rubber washers x (4)
Metal washers x (2)
Bolts x (2)

WARNING

GRAB BAR WASHERS MUST BE INSTALLED TO PREVENT CRACKING OF THE ACRYLIC SHELL, FAILURE TO DO SO WILL VOID THE WARRANTY

***THE LARGER METAL WASHER IS THE MOST IMPORTANT OF THE WASHERS, THIS ONE ABSOLUTELY *MUST BE INSTALLED* TO PREVENT ACRYLIC SHELL DAMAGE**

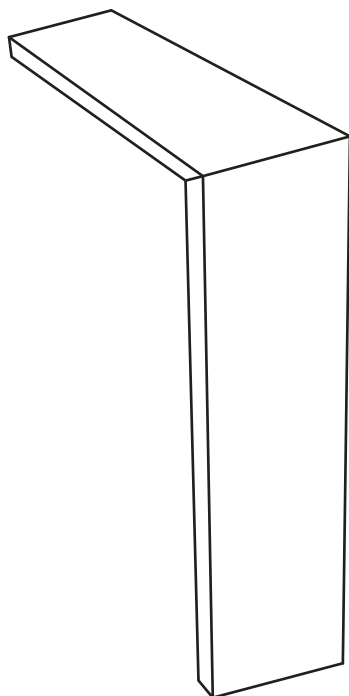


To install the supplied grab bar first locate all the parts needed for installation. See drawing shown above. Ready the bolt assembly by first placing a metal washer onto the bolt followed by a rubber washer. Feed the bolt up through the tub shell and place another rubber washer over the extruded bolt followed by the escutcheon. You may start the threading into the grab bar to hold the assembly loosely in position and then repeat the process for the second bolt. Once the entire assembly is in place, tighten the bolts with the supplied Allen wrench.

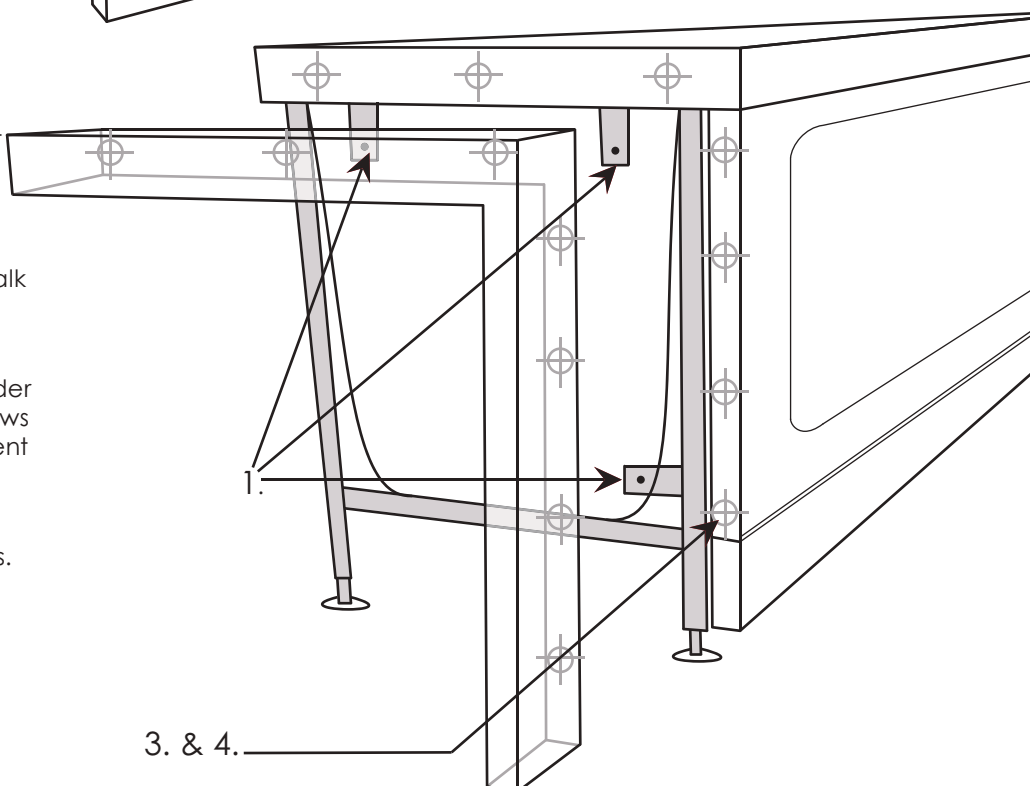
WARNING: Under no circumstances install the grab bar without the large metal washer underneath the tub shell. Doing so will leave the tub shell vulnerable to cracking and **void the warranty.**

Deluxe Dimensions: 5"W x 29 1/2"L x 37"H
Elite Dimensions: 7"W x 29 3/4"L x 37 3/4"H
Royal Dimensions: 7"W x 31 3/4"L x 37 3/4"H
Petite Dimensions: 7"W x 27 2/4"L x 37 3/4"H

L" Stainless Steel BracketsQty (3)
L" Acrylic BracketQty (1)
1" x 1/8" BoltsQty (7)
1" x 1/4" BoltsQty (7)
1" ScrewQty (1)
1/2" NutsQty (9)
3/8" NutsQty (7)
Medium WashersQty (14)
Small WashersQty (14)
Plastic WasherQty (1)
Plastic CapQty (1)



1. Install 3 extension support brackets provides in the kit.
2. Clamp in place, the extension panel to the walk in tub shell, lining up the facade of top and front.
3. Pre-drill (+3/8") slightly wider holes than mounting screws to allow for final adjustment to the panel.
4. Mount extension with 7 screws, washers and bolts.
5. Apply Silicone or white caulking as needed.

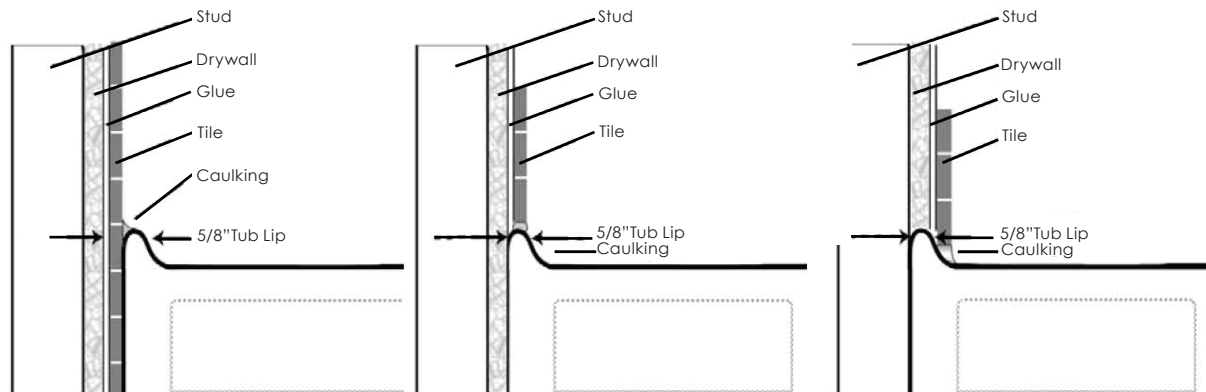


The extension kit can be installed as needed. Opening can be filled as desired.

Finishing Installation



After all of the water and electrical testing is completed and all fixtures are checked, the tub can be installed to the surrounding wall or walls. Walk in Baths come with low rise tile flange which allows for two or one wall installations. The extension panel of the bathtub can be installed as needed for 60" openings.



The tub can be finished and tiled over as shown in images. Caulking must be applied to joints as needed after the bathtub is installed.

Threshold Lowering Option

Lowering the threshold is an option that can be chosen during installation. Because your Walk in Bath is set up for easy installation, lowering the threshold requires the drain option to be set up below the floor. To lower the Walk in Bath threshold; First, remove the toe kick panel to expose the adjustable leg supports. Adjust the height of the tub while keeping the Walk in Bath plumb level on all four corners. Finish the installation with baseboard.



Panel On



Panel Off



Lowered Threshold



Baseboard On (not supplied)

NOTE: Any alterations or installed additions are the responsibility of the installer. Accessible Bathrooms is not responsible for any damage to the unit or for water damage, which could occur due to improper installation.

Cleaning and Maintenance



Recommended Acrylic Cleaners

Use only cleaning products whose labels state that they are SAFE for ACRYLIC. Always test products on a small area of skirt before applying to complete bath area.

- **White Vinegar & Water (Recommended)**
- ZEP Professional strength shower tub & tile cleaner
- Dawn dish detergent
- Rubbermaid commercial strength shower tub & tile cleaner
- Home Depot HDX shower tub & tile cleaner
- Scrub free original soap scum remover
- Kaboom shower tub & tile cleaner with oxy clean
- Simple green all purpose cleaners (any scent)
- Simple green lime scale remover
- Simple green natural bathroom cleaner
- All tilex products
- All Pine-Sol Products
- All Frangranzia Products

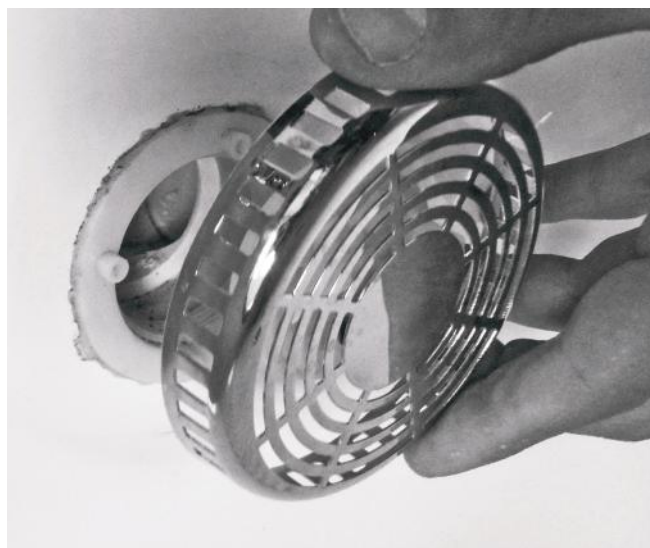
DO NOT USE the following on your

ACRYLIC Bath System. The use of the following chemicals will cause a dull surface or chemical cracks. The use of these products will VOID YOUR WARRANTY.

- Any product containing ammonia
- Dow scrubbing bubbles
- Abrasive Cleaners
- Ajax
- Comet
- Fantistik
- Soft Scrub
- Mr. Clean
- Nail Polish Remover
- Scouring Pads
- Ammonia
- Tough Act
- Powder or Crystal Drain Cleaners
- Greenworks Bathroom Cleaner
- Scrub Free w/Bleach
- Seventh generation bathroom cleaner - regular
- Magic Eraser

Monthly Maintenance

It is recommended that once a month the tub is flushed. As well, with every month of normal use, clean out the pumps inlet cover (shown right) by unscrewing the cover (counter clockwise) and removing any hair and debris from the cover and housing. Remount the cover in place. Never operate the system with the cover off, as the pump creates a strong suction and damage to the pump or injury may occur.



Recommended Acrylic Cleaners



Acrylic tubs provide customers with a better quality tub vs gel coat tubs. Unfortunately, these tubs can scratch if cleaned incorrectly. The way to proceed is gently, very gently. The good news: gentle cleaning does not translate into high maintenance. On the contrary, you'll probably save some cash by foregoing pricey chemical cleansers. Here's how to clean your acrylic tub safely and naturally: Wash your tub often, at least once a week, and use a mild soap -- plain old dishwashing liquid is best -- with lots of hot water. Most dirt will simply wash off with clean water. We recommend using liquid dish washing soap such as Joy, Palmolive or similar. Clorox bleach, Windex, ammonia based glass cleaners, Formula 409 and Fantastic are stronger cleaners that are also safe to use. Always clean with a soft sponge. Never, ever use abrasive cleaning products (those containing fine grit; check the label) or abrasive cleaning pads. Use of these chemicals will destroy the acrylic and void your warranty. Waxing is another no-no. Your acrylic tub is naturally very shiny and designed to stay that way without additional help. Lastly, is your water supply kind of alkaline? If so, you might notice a little hard-water buildup appearing over time. The easiest fix, believe it or not, is plain white vinegar. Spray a 50/50 mix of water and vinegar on the affected areas and let it soak for a while. Rub gently, then rinse.

If you would like a deeper clean than the recommended dish soap and hot water, you can try some of the products listed below that have been approved for use with Acrylic.

CLR PB-BATH-32PRO Multi Purpose Daily Bath Cleaner

Better Life Natural Tub and Tile Cleaner

Don Aslett's Tub n Tile Concentrate

Better Life Natural Tub and Tile Cleaner

Bio Clean: Eco Friendly Hard Water Stain Remover

Rejuvenate Scrub Free Soap Scum Remover Non-Toxic Non-Abrasive Cleaning Formula

Spray Nine 26832 Heavy Duty Cleaner/Degreaser and Disinfectant

Oh Yuk Jetted Tub System Cleaner

Jelmar PB-BK-2000 CLR Fresh Scent Bath and Kitchen Cleaner

The Bucko Soap Scum and Grime Remover/Bathroom Cleaner

Shower Power - Powerful Bathroom Cleaner from Concentrate - Tub and Shower Cleaner

Good Green Cleaner Starter Set

AmazonBasics Professional All-Purpose Cleaner

Cleaning and Maintenance

Hospital and Nursing Home Approved Bathtub Disinfectant

ella
by ella's bubbles

DISINFECTANT 100337

NUTRA-MAX®

Is a Proven One-Step Disinfectant, Cleaner, Fungicide and Virucide*.

For Hospitals, Nursing Homes, Hotels & Motels, Institutional, Industrial Sites, Schools, Restaurants, Food Handling and Processing Areas, Bars and Institutional Kitchens.

ACTIVE INGREDIENTS:

Didecyl Dimethyl Ammonium Chloride 1.27%

Alkyl (50% C₁₄, 40% C₁₂, 10% C₁₆)

Dimethyl Benzyl Ammonium Chloride 0.85%

OTHER INGREDIENTS: 97.88%

TOTAL: 100.00%

EPA Reg. No. 10324-157-9367

EPA Est. No. 9367-FL-1



DISINFECTANT 100328

VIROBAC

Is a Proven One-Step Disinfectant, Cleaner, Fungicide and Virucide*

ACTIVE INGREDIENTS:

Didecyl Dimethyl Ammonium Chloride 5.07%

Alkyl (50% C₁₄, 40% C₁₂, 10% C₁₆)

Dimethyl Benzyl Ammonium Chloride 3.38%

OTHER INGREDIENTS: 91.55%

TOTAL: 100.00%

EPA Reg. No. 10324-155-9367

PA Est. No. 9367-FL-1

**KEEP OUT OF REACH OF CHILDREN
DANGER PELIGRO**



SOLUTIONS FOR A CLEANER WORLD™



THEOCHEM LABORATORIES, INC. 7373 Rowlett Park Drive • Tampa, Florida 33610 • (813) 237-6463 • www.theochem.com
Emergency Response Number ChemTel Inc. 1-800-255-3924

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USA**

100337-0516v2 C-16